



## Further note to Members on issues raised at January 2017 Police Committee

Further to the note sent to Members previously on the 3<sup>rd</sup> February 2017 which addressed a number of queries raised by Members at the January Police Committee, please see below updates on the two outstanding areas from that note.

### Item 13- Risk Register-

- 1) Request was made for the Force to consider including a risk on the current lack of a Workforce Plan.
- 2) One Member asked why where risks were amber or red why there was no 'aspirational' target date for them to become 'green'. Although the AC said he was comfortable with the process the Force has in place because of the regular reviews and reality checks he undertakes, he said on the 3 Red risks he would circulate a note back to members to include an aspirational target date if possible, regarding them going 'Green'.

**Update on 3<sup>rd</sup> February:** This has been passed to Paul Adams Head of Governance and Assurance and a meeting is taking place with the AC on the 7<sup>th</sup> February to discuss both issues. A further update on the second bullet point above will follow.

### Further update as at 21<sup>st</sup> February

- 1) After discussion between the AC and Paul Adams, Head of Governance and Assurance, there will be a Force risk around workforce to capture the workforce plan, demand and financial challenges etc. This will be reviewed and confirmed by the Force Risk Assurance Group at the next meeting on 16<sup>th</sup> March 2017. It will capture the work on-going to identify where the future skills and staff gaps will be and how the Force will ensure these will be filled and services maintained.
- 2) The AC met with Paul Adams, Head of Governance and Assurance on the 7<sup>th</sup> February and the following update has been provided in relation to no 2 above.

The Force risk process is designed to provide information on risks which the Force may not have the power to influence; as such the impact and likelihood of risks may remain the same despite mitigation actions and controls being put into place. The matrix used assesses risk based on the score given to impact, likelihood and controls. Providing a target date for reducing the risk score, will only work if the Force has the ability to increase the control scores for some risks, however for some risks our control scores are already as low as they can get.

In order to check that our controls are being worked on continuously the Force will be adding a new section to the Risk Register for 2017 to track timescales for completing actions, this should focus managers efforts in improving controls where they have identified work

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needs to be completed, allowing the AC to then challenge progress made at improving controls as part of the discussions at the Force Risk Assurance Group meeting.

The Force has therefore not determined that adding a target date for making a risk green will add any value for our current process as with some risks our ability to mitigate is outside of our hands and reflects the national position. Adjusting our Risk Register to allow managers to place timescales for completing actions within the document will allow the AC to hold managers to account for slippages of delivery and also assist in identifying risks which may require additional resources to mitigate more effectively.

### **Item 24- Commissioner's update-**

- The Commissioner gave an update on the status of the Everbridge Contract at the request of a Member

<p><b>Update on the 3<sup>rd</sup> February:</b> The Commissioner agreed to provide an interim note on the contract status between now and the May Committee, this will be provided in due course and we will also include an update on this contract in the report Supt Isaac is submitting for May Police Committee with One Safe City on the Review of Community Engagement.</p>
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### **Further update as at 21<sup>st</sup> February**

Interim Note on this matter provided below by Supt Helen Isaac, Community Policing

Whilst the Safer Communities Project (under the One Safe City Programme) has not had a definitive position agreed on the contract with Everbridge from City Solicitors, the team has acted to ensure community messaging continues and that improvements and savings are made. The team has negotiated a considerable reduction in the cost of the platform for the next year and this reduction will double next year, representing a significant saving, whilst a new procurement process will be run in 2018 prior to the contract ending in February 2019, should this as expected, be confirmed as the contractual position by City Solicitors.

They have also used this as an opportunity to consolidate other messaging contracts held by the Corporation of London, bringing them onto the CoLP platform and therefore making further savings. The City Business and Resilience team has just been trained and discussions with other areas to move across will begin shortly. The team has begun, as part of the wider engagement review work, to consider the initial set up and implementation of the system to improve the service it provides and make best use of its considerable functionality. A report with recommendations has been drafted and an update on this work will be included in the engagement report to Police Committee in May.

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