

Heavy Good Vehicle (HGV) Unloading Risk at Smithfield Market - Banksman Activities. FTA Action Updates July 2017

FTA Action Updates June 2017

- Following the issue of the FTA report, the City has worked with the Smithfield Market Tenants Association (SMTA) and tenants to ensure that the action plan and recommendations are implemented in a timely manner.
- This appendix seeks to update members on the progress made on reducing the HGV unloading risk at Smithfield Market since the Committee report of January 2017 and the circulation of the FTA report to members in May 17. Future progress against the FTA action plan will be closely monitored and reported to Committee until the risk is reduced to Amber from Red. Thereafter the risk will be monitored by the routine risk reporting procedure.
- Good progress is being made through structured working with the SMTA. Improvements have been made with both training and additional safety measures introduced by the Market.

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Action no, Title,	Action Description	Action update	Original Completion Date	Revised Completion Date	Actual Completion Date	Action Owner
MCP-SM 001a	Night club and other social venues – Ensure that regular liaison takes place with business and local authority for the north side of the Market. This brings pedestrian traffic into close proximity raising risk as people through the Market under the influence of alcohol	Regular contact is established with e.g. Club Oriole, Smiths, Fabric and others. This includes partnership working throughout events such as the Christmas Traffic Plan. The Market Operations Manager has also established contact with officers from Islington and conducted site visits to discuss any local issues e.g. parking enforcement changes introduced March 2017. Direct contact is maintained with all and information exchanged e.g. the Operations Manager is now in receipt of the details of all events at Fabric on a monthly basis, allowing pre planned changes to resources and/or tasking where necessary.	02/08/16	02/08/2016	02/08/2016	Ops Manager Paul Spooner
MCP-SM 001b	Pedestrians cross the highway/traffic route between Market buildings. Pedestrian routes and crossings to be reviewed and signage to allow vehicles to be warned	COL has now installed tensa barriers and the local audit has shown that they are in regular use by tenants. A regular maintenance and checking regime is in place managed. Work in the East Poultry Avenue is now complete. This area caused most concern in relation to pedestrians crossing the road. Traffic calming at both the mid crossing point and at the junction with West Smithfield is complete and had made significant improvements to both the speed and behaviour of traffic and pedestrians. A COL working group (DBE/M&CP) met again in May 2017. Signage work drawings are complete and are now with Highways colleagues' for costings. Pavement markings will be subject of a further options report by the DBE. This signage is currently in place and provides effective mitigation against the dangers of FLT's etc. and provides for clear signage of routes through the market for pedestrians. These are to be monitored and repainted as required pending the outcome of the DBE report.	02/08/16	31/07/17		Ops Manager Paul Spooner
MCP-SM 001c	Pedestrians can be found walking down the main traffic routes along the highway through the parked vehicles and loading operations.	See MCP-SM 001b The Constabulary regularly patrol these areas and	02/08/16	31/07/17		Ops Manager Paul Spooner

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	Pedestrian barriers, crossings and signage to be reviewed.	advise/guide pedestrian traffic.				
MCP-SM 001d	Ensure that delivery plans in place by tenants to reduce drivers making multiple trips around the market to seek available spaces.	Banksman training is completed 29 June 17, and delivery processes will improve as a result. A jointly signed letter from the Superintendent and Chairman of the SMTA will be issued to all Market freight transport companies, confirming the improved operational safety standards required and the consequential lock-off of the delivery bays if these standards are not being met. This letter will include a site plan, delivery process and site rules effective from a date to be agreed in July 17.	02/08/16	31/07/17		Market Superintendent Mark Sherlock
MCP-SM 001e	Influence driver behaviour external. Car drivers seen to drive erratically and displaying aggressive behaviour towards traders staff and drivers of HGV'S whilst manoeuvring	The Constabulary work with the CoLPolice to encourage acceptable behaviour. A partnership approach is in place the CoLPolice attending site when possible. April e.g. has seen the Market Constabulary provide CCTV footage to the CoLPolice to assist with the prosecution of two cyclists carrying 4 passengers through the Market in a dangerous manner.	02/08/16	31/03/17	31/03/17	Head of Security Ian Dorling
MCP-SM 001f	To reduce the large volumes of goods stored on the street and pavement restricting pedestrians walkways and traffic routes.	See MCP-SM 001d The Constabulary regularly patrol these areas and monitor any excessive storage. Breaches have been reported to the Superintendent (2016) who has written to offending traders. Improvements have been noted. Monitoring continues.	02/08/16	31/7/2017		Head of Security Ian Dorling
MCP-SM 001g	Ensure tenant Banksmen are used throughout Market operations and task not left to drivers to manage. Ensure all wearing appropriate PPE.	MCP-SM 001d and MCP-SM 001f The Constabulary regularly patrol these areas and monitor any excessive storage. Breaches have been reported. Monitoring continues.	02/08/16	31/0720/17		Market Superintendent Mark Sherlock
MCP-SM 001i	Influence driver behaviour internal. Currently some evidence of poor driving e.g. excess speed for environment, FLT overloading, driving with vision impaired by loads, driving against one way- systems.	See MCP-SM 001d and MCP-SM 001e The Constabulary monitor and enforce the rules regarding the use of FLT s on site and report any defects/failures for action or for rectification.	02/08/16	31/12/16	31/12/16	Head of Security Ian Dorling

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