



# Animal Health & Welfare Service; Primary Customers

## Heathrow Animal Reception Centre;

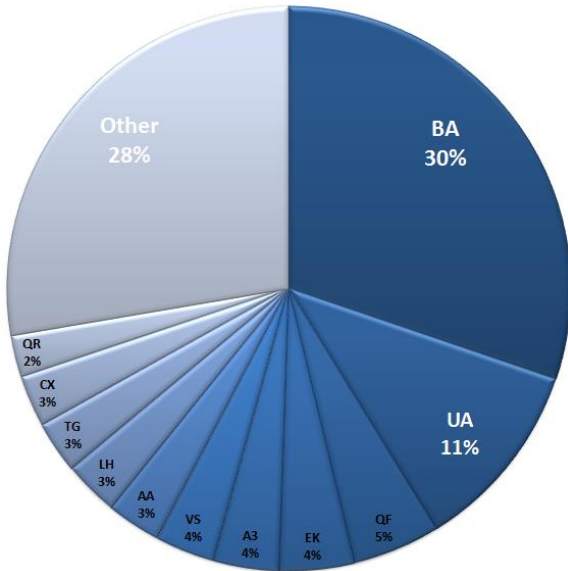


	Stakeholder Type	Primary Customers	
International	Shipping Agents	USA; Animals Away, Worldcare, Pets in Transit AUSTRALIA; Jetpets, Dogtainers SOUTH AFRICA; Global Paws NEW ZEALAND; Venture pet, Jetpets	UAE; Dubai Kennels & Cattery, Snoopy pets CANADA; Animal Travel Vancouver ASIA; Pet Movers HKG, Ferndale, Pet Hotel
	Airlines; 58% of throughput	(BA) Qantas United Airlines Emirates	Aegean Virgin Atlantic
	Government	US Dept. Agriculture Australian Dept. Agriculture Republic of South Africa, Dept. Agriculture New Zealand Ministry for Primary Industries	UAE Ministry for Environment and Water Canadian Food Inspection Agency European Commission
UK	Clearing Agents/Shipping agents	JCS Jalsa PBS Virgin	Pet Air Air Pets
	Trade Organisations	TMC Eurorep IRT	(HAL)
	Government	Defra Family; APHA, CEFAS, FERA, PHSI	HMRC; Border Force CAA DfT

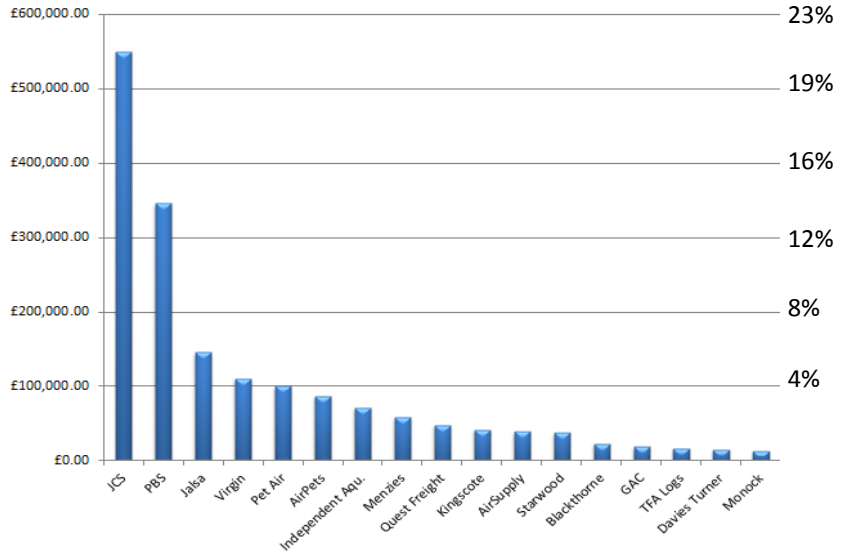
### Annual Throughput by Species Group



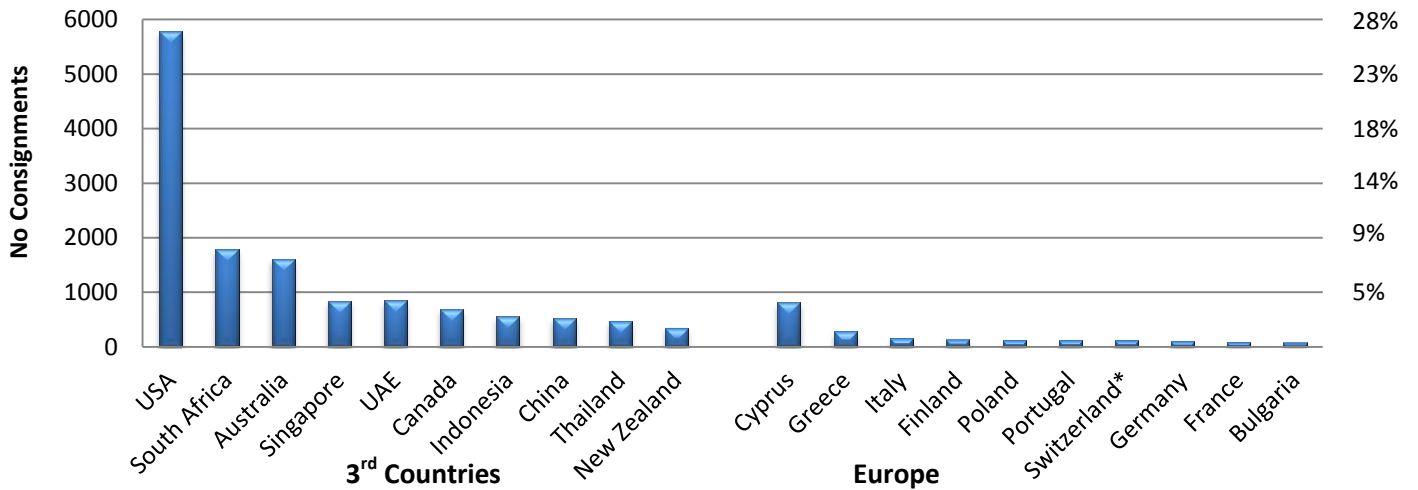
Airline Business by Throughput



Clearing Agents by Invoices Charged



Top 10 Countries of Origin



## Animal Health & Welfare Service; Contract income per annum

Primary Authority Partnerships;



- Pet Vending



- Pet Vending
- Animal Boarding

<£1000 contracts also include Reading, Bracknell Forest, Windsor & Maidenhead, South Bucks and Luton.

