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| <b>Committee(s):</b><br>Police Performance and Resource Management Sub-Committee                             | <b>Date:</b> 30 <sup>th</sup> November 2017 |
| <b>Subject:</b><br>2 <sup>nd</sup> Quarter Performance against measures set out in the Policing Plan 2017-20 | <b>Public</b>                               |
| <b>Report of:</b><br>Commissioner of Police<br>Pol 75-17   | <b>For Information</b>                      |
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### Summary

1. This report summarises performance against the measures in the Policing Plan 2017-20 for the period 1<sup>st</sup> April 2017 to 30<sup>th</sup> September 2017.

| MEASURE   | CURRENT ASSESSMENT | 1 <sup>st</sup> QUARTER ASSESSMENT | TREND |
|---|--------------------|------------------------------------|-------|
| <b>Measure 1:</b> The number of crimes committed in the City  | CLOSE MONITORING   | CLOSE MONITORING                   | ➡     |
| <b>Measure 2:</b> The capability and impact the Force is having against countering Terrorist Activity.                                    | CLOSE MONITORING   | CLOSE MONITORING                   | ➡     |
| <b>Measure 3:</b> The capability and impact the Force is having against countering Cyber Attacks.   | SATISFACTORY       | SATISFACTORY                       | ➡     |
| <b>Measure 4:</b> The capability and impact the Force is having against countering Fraud.   | SATISFACTORY       | SATISFACTORY                       | ➡     |
| <b>Measure 5:</b> The capability and impact the Force is having in safeguarding and protecting Vulnerable People.                         | CLOSE MONITORING   | CLOSE MONITORING                   | ➡     |
| <b>Measure 6:</b> The capability and impact the Force is having against countering Violent Crime.   | SATISFACTORY       | CLOSE MONITORING                   | ⬆     |
| <b>Measure 7:</b> The capability and impact the Force is having in policing City Roads.   | CLOSE MONITORING   | CLOSE MONITORING                   | ➡     |
| <b>Measure 8:</b> The capability and impact the Force is having providing Protective Security to the City and responding to Public Order. | REQUIRES ACTION    | REQUIRES ACTION                    | ➡     |
| <b>Measure 9:</b> The capability and impact the Force is having against countering Acquisitive Crime.                                     | CLOSE MONITORING   | CLOSE MONITORING                   | ⬆     |
| <b>Measure 10:</b> The level of satisfaction of victims of crime with the service provided by the city of London police.                  | CLOSE MONITORING   | AWAITING ANALYSIS                  | ➡     |
| <b>Measure 11:</b> The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job.      | REPORTED ANNUALLY  | REPORTED ANNUALLY                  | N/A   |

### Recommendation

It is recommended that your Sub Committee receives this report and notes its contents.

## **Main Report**

### **Background**

1. This report presents Force performance against the measures published in your Committee's Policing Plan 2017-20 to the end of the 2<sup>nd</sup> quarter 2017-18 for the financial year (1<sup>st</sup> April 2017 – 31<sup>st</sup> March 2018). All relevant performance information is contained within Appendix 'A'.
2. For the Force Performance Management Group (PMG), measures are graded around whether performance is 'satisfactory', requires 'close monitoring' or 'requires action'. As requested at the Performance Sub-Committee meeting in May 2017 this report to your Sub Committee now also reflects the same grading reported at PMG to provide consistency.
3. As previous performance reports, a broad narrative overview of wider Force performance is included for Members' information and interest as part of this covering report.

### **Current Position**

#### **Overview of Force Performance**

4. A comparison with the same period in 2016-17 shows that between 1<sup>st</sup> April and 30<sup>th</sup> September 2017.
  - Total victim-based crime has risen from 2313 crimes reported in 2016/17 to 2358 crimes reported in 2017. This represents an increase of 1.2% and a rise of 39 crimes compared to the same period last year. The main category where crime is rising in volume compared to last year, is violence without injury, here the majority of offence locations have been the street or public places.
  - Crimes against statute, which includes drugs offences, possession of weapons, public order offences and 'miscellaneous crimes against society'<sup>1</sup>, have fallen by 3.1%. (401 crimes compared to 414 the previous year).
  - At the end of September 2017, total notifiable crime has increased by 1.2% or 32 offences (2759 crimes compared to 2727 the previous year).
5. Victim based acquisitive crime in the City of London remains a focus with 1741 crimes being recorded for the second quarter compared to 1743 for the same period last year; this represents a slight reduction of 0.1%. The Force has responded to this by implementing a number of SARA problem solving operations (Scan, Analyse, Review and Assess), to target this crime type, focusing on burglaries, theft from the retail sector and moped crime.
6. The same approach is being used to tackle violent crime; specifically targeting knife crime/gang related Automatic Number Plate Recognition (ANPR) activations; and violence and ASB around Liverpool Street station.
7. Vulnerability (a new priority for 2017/18) is being addressed by SARA based operations focussing on human trafficking/modern slavery, brothels, child sexual exploitation, drug dealing, sexual offences and suicide/attempted suicide.

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<sup>1</sup> These crimes include prostitution, going equipped for stealing, perjury, perverting the course of justice, and possession of false documents, amongst others.

8. In addition to those items reported in previous quarterly reports to your Sub Committee, notable Force achievements and activities during the 2<sup>nd</sup> quarter 2017/18 include the following:

### July

- **Op Spectre Taskforce** – The Force worked in partnership with the MPS and British Transport Police targeting gangs that frequent and pass through the square mile as well as habitual knife carriers.
- **Street Pastor Scheme Launched** – The Force supported the launch of the Street Pastor Scheme on 14<sup>th</sup> July with the aim of supporting members of the public in bringing calm to rowdy situations to reduce public order incidents.
- **Major Crime Team Investigation** – Man sentenced to 17 years for conspiring to murder his partner.

**Arrests after targeted Drug Operation** – Seven people were arrested in July for drug-related offences following an intelligence led operation using multiple Force units and deployment of new tactics.

- **Op Mass** – On 27<sup>th</sup> July Uniformed Policing worked to raise awareness of national Action Counter Terrorism messaging among the City Community. The Force also promulgated the Run, Hide, Tell advice from the National Police Chief's Council aimed at keeping people safe in the event of a firearms or weapon attack.

Further details of the ACT campaign can be found using the following link:  
<https://act.campaign.gov.uk/>

- **Horse meat convictions** – Following an investigation by the Fraud Squad, 3 people were convicted of conspiracy to fraudulently adding horsemeat to food chain

### August

- **Preventing Computer Software Service Fraud** - On 1<sup>st</sup> August 2017 the Force hosted the first joint industry and law enforcement Computer Software Service Fraud Summit to be held in the UK.
- **Boiler Room Arrests** – On 3<sup>rd</sup> August the Fraud Teams arrested 3 men on suspicion of running a boiler room selling wine investments. This followed reports from 39 victims who had contacted Action Fraud with combined financial losses totalling over a million pounds.
- **Increasing On-Line Reach to promote prevention and awareness** - A new Facebook channel has been launched to represent City of London Police National Lead Force for Fraud (NLFF). The page will also share and celebrate other UK police forces' good fraud results alongside our own work, and will serve as an extra avenue for our fraud and cybercrime campaigns.

### September

- **Designer Sentenced for high-end fashion Fraud** – On 1<sup>st</sup> September a designer was sentenced to five years imprisonment after being found guilty for two counts of fraud by false representation, having obtained £320,000 from two finance companies.

- **Couple Sentenced for running brothels** – A married couple were convicted of five counts each of controlling, managing or assisting in the management of a brothel with locations in the City and Berkshire.
- **Overseas Anti-Corruption Unit (OACU) Case leads to 6 year sentence** - A successful OACU investigation has led to a man being sentenced to six years imprisonment at Southwark Crown Court for entering into corrupt agreements financed through the World Bank. .
- **Man Jailed after caught riding stolen moped** - A man caught riding a stolen motorbike while carrying a knife and drugs through the City of London has been jailed for six years. He was sentenced to six years in prison on 21<sup>st</sup> September after being found guilty of a number of offences including robbery, dangerous driving and possession of an offensive weapon.

## Performance against measures

9. There are 11 measures reflected within the Force Plan for 2017/18 reviewing overall crime, the Force Control Strategy priorities, victim satisfaction and public survey around the perception of police within the City.
10. **Measure 1 – The number of crimes committed in the City** - This tracks the overall crime picture for the City. For this period this measure has been assessed as Close Monitoring reflecting the 1.2% increase in recorded crime.
11. The following measures reported cover the priority crime, threat, harm areas identified within the Force Strategic Assessment, which form the basis of the Control Strategy. The Policing Plan highlighted these as the main priorities for the Force within year and the measures contain a suite of indicators and performance information assessing the capability of the Force to tackle the issue and the impact work is having.
12. Each area of the Control Strategy is assigned a Plan Owner; at the monthly Tactical Tasking & Co-ordinating Group (TT&CG) the plan owners provide an update as to the progress against their areas. An update is provided in 4 areas, Pursue, Protect, Prepare and Prevent so the plan owner can articulate the progress being made in each area to mitigate the crime/threat area within the City.
13. The reports made to TT&CG are combined with the statistics produced for each area to give the information contained within Appendix A to inform Members on our current position. Measures that have been reported as 'Close Monitoring' and 'Requires Action' are summarised below for ease of reference.
14. **Measure 2 – The capability and impact the Force is having against countering Terrorist Activity.** This is reported as Close Monitoring due to the continued heightened threat level, increase in Op Lightning Reports (reports of hostile reconnaissance) and current high levels of on-going investigations.
15. **Measure 5 – The capability and impact the Force is having in safeguarding and protecting Vulnerable People.** This area was reflected as Close Monitoring as part of TT&CG assessment. Over the course of this quarter there have continued to be slight month on month rises with the use of s.136 forms (mental health) and domestic abuse crimes and incidents. The Force continues to monitor this as a new priority to ensure it can respond effectively to the threat of harm within the City.

16. **Measure 7 – The capability and impact the Force is having in policing City Roads.** This was assessed as Close Monitoring at TT&CG due to the need to increase resilience in the number of officers and specialist skill sets required for this area of policing.
17. **Measure 8 – The capability and impact the Force is having providing Protective Security to the City and responding to Public Order.** This is highlighted as Requires Action with the continued pressure on capability with the need to increase numbers and resilience around Public Order Level 2 trained officers. The Force has an internal and external recruitment and training plan in place to address the current situation.
18. **Measure 9 – The capability and impact the Force is having against countering Acquisitive Crime.** Despite a reduction of 2 crimes for the year to date this remains assessed as Close Monitoring as Force activity in this area is just starting to take effect and the Force wishes to monitor the situation to ensure a reduction trend continues.
19. **Measure 10 – The level of satisfaction of victims of crime with the service provided by the City of London police.** The second quarter survey results show the Force at 81.1% overall satisfaction for the combined first 2 quarters this year. This is below the target of 85% and this is why it is assessed as 'Close Monitoring'. A working group meets to review crime and victim data and is developing actions to improve Force performance in this area.
20. **Measure 11 – The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job.** This is reported annually. The survey has been developed and ran for three weeks until the 14<sup>th</sup> November 2017.

## **Background Papers:**

- **Appendix 'A' Performance Summary**

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