

PERFORMANCE AND RESOURCE MANAGEMENT SUB (POLICE) COMMITTEE

30 NOVEMBER 2017

OUTSTANDING REFERENCES

No.	Meeting Date & Reference	Action	Owner	Status
1.	<p>26/09/17 Item 3 - <i>Minutes</i></p> <p>Guidelines of ASB data</p>	<p>A Member agreed to look into the guidelines surrounding ASB data (personal, nuisance and environmental) to see whether the data could be made more user-friendly and useful.</p> <p>UPDATE: Paul Adams and Lucy Sandford have liaised and the data has been presented for Members information and interest in the Appendix to the Performance-v- Measures report based on the work Lucy has completed with the Senior Intelligence analyst in FIB, to collect ASB data for Members interest. Request this OR now be shown as complete.</p>	Lucy Sandford	<p>PENDING COMPLETE</p> <p>– ON THE AGENDA</p>
2.	<p>26/09/17 Item 3 - <i>Minutes</i></p> <p>Deloitte Review Standing Item</p>	<p>The Chairman requested that a standing item for information be added to future agendas providing an update to Members on the progress relating to the Deloitte review outcomes.</p> <p>UPDATE: The Force is in the process of recruiting initial resources for the Transformation Team. This OR will remain outstanding until a Programme Manager is appointed to the Transformation Team who will, as part of their role provide the relevant written progress updates to various Committees.</p>	CoLP	<p>OUTSTANDING –</p> <p>UPDATE 17/11/17</p>

3.	26/09/17 Item 3 - <i>Minutes</i> Project Management Audit Report	It was agreed that an update on the Project Management internal audit report, as mentioned at the last meeting, should be submitted to the next meeting of the Sub-Committee as part of the standing internal audit update.	Chamberlain	PENDING COMPLETE - ON THE AGENDA
4.	26/09/17 Item 4b - <i>Outstanding References, Performance against measures</i> Survey dates	The Chairman requested clarification on the dates of surveys. The Assistant Commissioner explained that this could be confirmed at the next meeting. UPDATE: The Customer Survey ran for 3 weeks from the 24th October 2017- 14th November 2017 on all digital media. As of 9 th November there have been over 500 respondents. Request this OR now be shown as complete.	CoLP	PENDING COMPLETE - UPDATE 17/11/17
5.	26/09/17 Item 5 - <i>Internal Audit Update Report</i> IT Transformation Report	The Chamberlain explained that Audit & Risk had just released a report on IT transformation developments. The Chamberlain suggested that this be circulated to Members.	Chamberlain	OUTSTANDING
6.	26/09/17 Item 5 - <i>Internal Audit Update Report</i> Outstanding Reports	The Chairman asked that all outstanding reports be completed.	Chamberlain	COMPLETE

7.	<p>26/09/17 Item 5 - <i>Internal Audit Update Report</i></p> <p>Internal Audit Plan Report</p>	<p>The Chamberlain explained that the definition of Project v Programme was crucial due to the definition of costs. He explained that a Programme was very hard to allocate budgets at high levels. The Chairman requested that the Chamberlain enter discussion with the Commissioner before updating the report. He emphasised that it would be very beneficial to the broader agenda. The Chamberlain confirmed that this would be available at the next meeting.</p>	Chamberlain/ CoLP	OUTSTANDING
8.	<p>26/09/17 Item 6 - <i>HMICFRS Inspection Update</i></p> <p>HMICFRS Inspection Update Appendix</p> <p>30/05/17 Item 7 - <i>HMIC Update Report</i></p> <p>Forecasting status changes</p>	<p>The Chairman requested that closedown timelines are included for all open recommendations, even if these were estimates. The Force provided forecast dates where it was feasible to do so for those areas where status was shown as 'RED' and overdue. The Chairman requested that this item remain "Ongoing".</p> <p>UPDATE: Revised forecast dates/ closedown timelines have been included for all 'RED' recommendations as requested. This will be done as a matter of course for all future HMICFRS updates to future Sub Committees. Request this OR now be 'closed'.</p>	CoLP	<p>PENDING COMPLETE</p> <p>- UPDATE 17/11/17</p>
9.	<p>26/09/17 Item 7 - <i>1st Quarter Performance Against Measures Set Out in the Policing Plan 2017-20</i></p> <p>Operation Mass</p>	<p>A Member asked if the focus had changed since the last Operation Mass event. It was noted that each Operation Mass focused on a different 'theme'. The Assistant Commissioner agreed to follow this up to confirm what the theme for the next planned Operation Mass was.</p> <p>UPDATE: An OP Mass on Investment Fraud ran on the 17th October. The next Op Mass is due to run on 13th December and the theme will be to support the CoLP Christmas Campaign. This normally focuses on Night time economy related violence and ASB and Fraud/ cyber related crime prevention. Request this OR now be shown as complete.</p>	CoLP	<p>PENDING COMPLETE</p> <p>- UPDATE 17/11/17</p>

10.	<p>26/09/17 Item 7 - <i>1st Quarter Performance Against Measures Set Out in the Policing Plan 2017-20</i></p> <p>Report Summary</p>	<p>The Chairman asked for a column on “impact” to be included in the report summary in future.</p> <p>UPDATE: The Force met with the Chairman on 10th November to discuss a new format for the Performance report going forward. A Direction of travel column has been added to the summary table as requested by the Chairman at that meeting.</p>	CoLP	<p>PENDING COMPLETE</p> <p>- UPDATE 17/11/17</p>
11.	<p>26/09/17 Item 7 - <i>1st Quarter Performance Against Measures Set Out in the Policing Plan 2017-20</i></p> <p>Review Data Presentation</p>	<p>It was agreed that the Force would look at how ALL the data had been presented in the Appendix to try and improve this (after a number of comments that it was unclear/ unhelpful).</p> <p>UPDATE: The Force met with the Chairman on the 10th November to discuss this and has worked with the Chairman and relevant officers from the Town Clerks dept. to re-format the appendix for the Performance vs Measures report to make it more focused. Any further feedback from members and officers welcome.</p>	CoLP	<p>ONGOING –</p> <p>UPDATE 17/11/17</p>
12.	<p>26/09/17 Item 7 - <i>1st Quarter Performance Against Measures Set Out in the Policing Plan 2017-20</i></p> <p>Commander or rep of Economic Crime to attend meeting</p>	<p>The Assistant Commissioner suggested that the T/Commander of Economic Crime or their representative attend the following meeting in order to take questions on the economic crime measures.</p> <p>UPDATE: T/DCI John Munton will attend on behalf of the Cdr Economic Crime to address any questions relating to the Economic Crime measure. Request this OR be shown as complete.</p>	CoLP	<p>COMPLETE</p>

13.	<p>26/09/17 Item 7 - <i>1st Quarter Performance Against Measures Set Out in the Policing Plan 2017-20</i></p> <p>Protest Statistics</p>	<p>The Chairman asked if protests were included in these statistics, and upon the Assistant Commissioner's confirmation that they were not, requested these be produced for the next meeting.</p> <p>UPDATE: The protest (demonstration) figures have now been included in the Performance Appendix under Measure 8 and will continue to be included going forward. Request this OR now be shown as complete.</p>	CoLP	<p>PENDING COMPLETE - ON THE AGENDA</p>
14.	<p>26/09/17 Item 7 - <i>Non-Public Minutes</i></p> <p>One Safe City Update Report from Police Committee</p>	<p>Members requested that the One Safe City (now Secure City) update report that was submitted to the September meeting of the Police Committee, be submitted to the next meeting of the Performance and Resource Management Sub-Committee, on 30 November 2017.</p>	CoLP	<p>PENDING COMPLETE - ON THE AGENDA</p>
15.	<p>30/05/17 Item 6 - <i>4th Quarter Performance Against Measures set out in the Policing Plan 2016-19</i></p> <p>Licensee responsibility for CCTV.</p>	<p>A Member suggested that appropriate levels of CCTV should be taken into consideration when granting licences for new premises in the City of London.</p> <p>UPDATE: T/Supt Hector McKoy and David Macintosh from CoL attended the pre-brief for this Sub Committee with the Chairman on the 23rd November in order to brief him on the issues surrounding CCTV and the role of the Licensing Committee in providing scrutiny in this area.</p>	COLP	<p>ONGOING – UPDATE 17/11/17</p>

16.	<p>30/05/17 Item 9 Human Resources Monitoring Information 1st April 2016 – 31st March 2017</p>	<p>A Member requested that further information on resignations be included in the next update; particularly with regard to those who resigned after serving for a short period of time as these often point to critical issues that require addressing.</p> <p>The Commissioner would check back in Force to see what data was collected by HR.</p> <p>UPDATE: Information on resignations of those leaving after 1 year or less has been included in the report on the agenda. However, as exit interviews are voluntary and not mandatory, data on reasons for staff leaving are not always available. Request this OR is shown as complete.</p>	CoLP	<p>PENDING COMPLETE - ON THE AGENDA</p>
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