

Children and Young People supported by The City of London

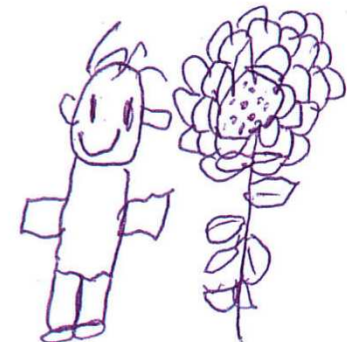
Annual Survey - April 2018

Vera Beining, Children's Services Manager

HOW

ACTION FOR CHILDREN

WORKS



Key Points

- Introduction - overview
- CiN and CP plan
- LAC
- Care Leavers
- Early Help
- Recommendations

HOW

ACTION FOR CHILDREN

WORKS



Introduction – Survey Overview

4 Questionnaires (+ EH and short pictorial questionnaire aged 5-9)

Feb/March: mail out, survey monkey, tel. interviews

1. tel: 59% 2. postal: 38% 3. Survey Monkey: 3%

RESPONSE RATE: 37 (63) 58.7% (2016: 68%; 2015: 48.6%)

HOW

ACTION FOR CHILDREN

WORKS



Introduction

Survey population total: 63

Respondents: 37 = 58.7%

CL: 9 (17) – 52.9%

LAC: 11 (15) – 73.3%

CiN: 11 (18) – 61%

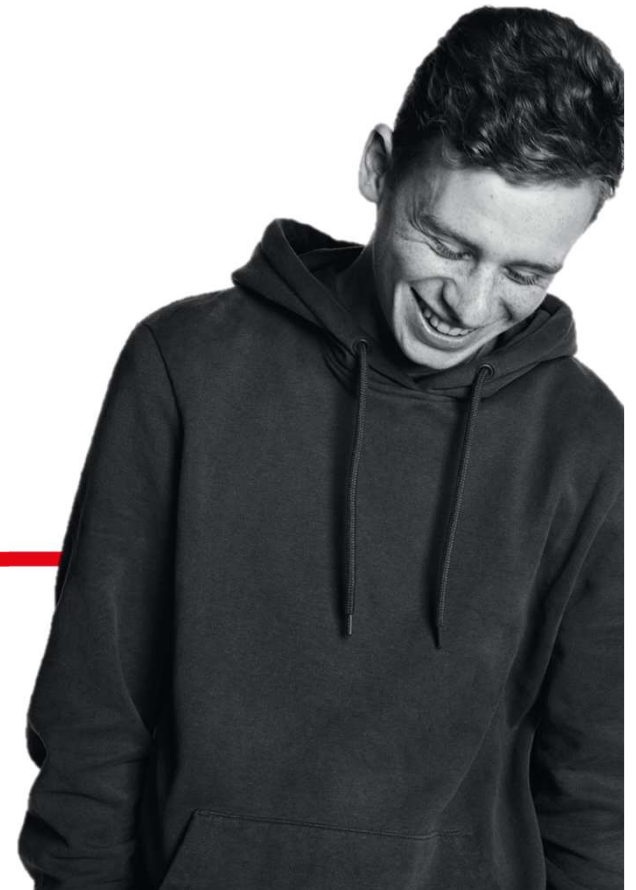
CP: 0 (2) – 0%

Early Help: 6 (11) – 54.5%

HOW

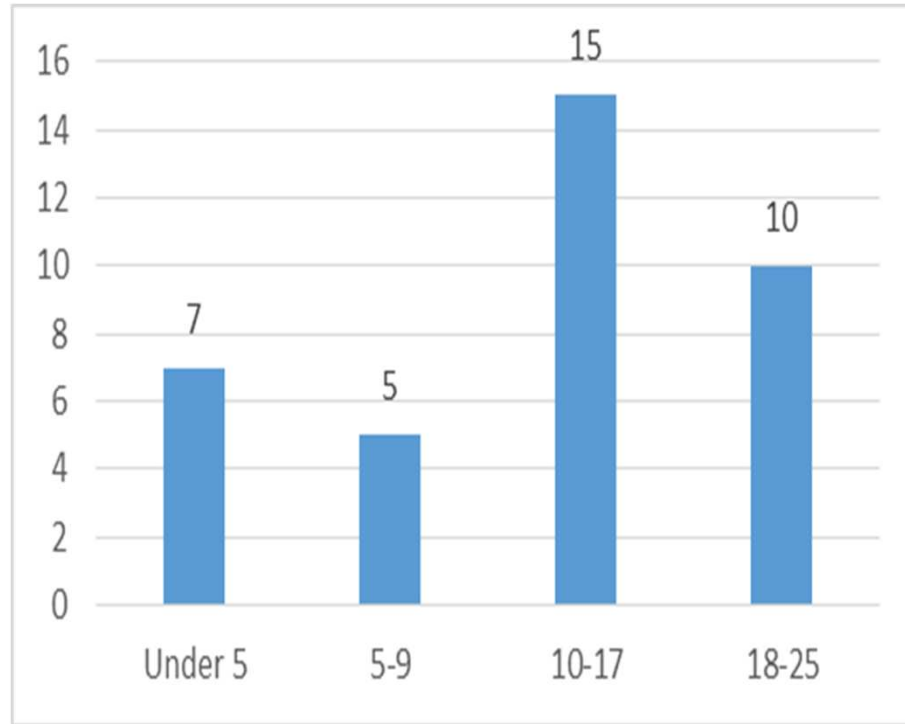
ACTION FOR CHILDREN

WORKS



Survey Population

Age



HOW

ACTION FOR CHILDREN

WORKS

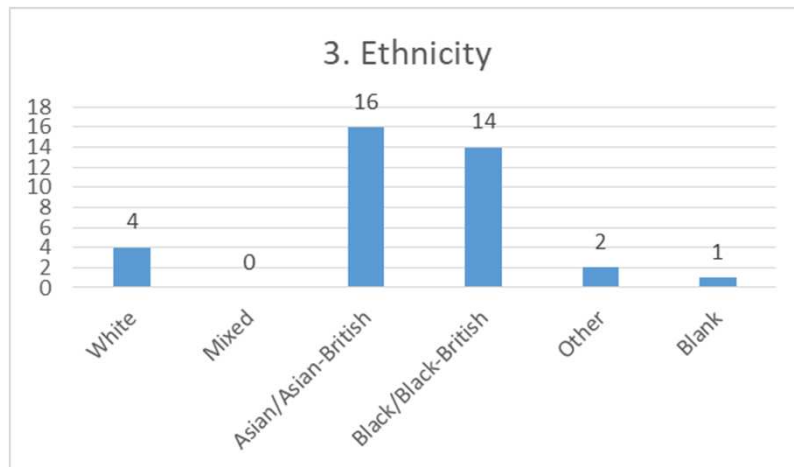


Survey population - contd

Gender: 5 female; 32 male

Disability: 4 Yes; 29 No; 4 blank

Ethnicity



HOW

ACTION FOR CHILDREN

WORKS

Survey population - cont

Placements

- geographical

Within City: 20; Other London: 4 Outside London: 13

- Type of placement

With Parents: 17; F/C: 10; Own home: 9; Other: 2

HOW

ACTION FOR CHILDREN

WORKS

Survey Results: Looked After Children

Very high satisfaction levels in nearly all respects

SW

9 (10): 'very easy' to get in touch
'easy' or 'very easy' to talk openly

Placements

9 (10): 'very happy' in their placements

Education:

5 (10) 'very good'; 5 (10) 'good' and 'ok'

8 (10): educational needs are 'fully' or 'mostly' met (except laptop)

decreased awareness of Virtual Head teacher

HOW

ACTION FOR CHILDREN

WORKS



LAC - contd

CiCC: popular; valued social network

Complaints, advocacy, IRO: good awareness

Safeguarding: improved sense of safety

felt supported if harmed or bullied

at least one trusted person (e.g. SW)

HOW

ACTION FOR CHILDREN

WORKS

Survey Results: Care Leavers

Feedback was consistent with previous years
Very high satisfaction rates

SW & keyworkers

100% (of sample): SWs are 'easy to contact'

77%: SW is 'very easy to talk to'

66%: get 'a lot of help' from SW

Many positive examples in the narrative (e.g. support during crises)

88% feel appropriately consulted & listened to

100% were helped to understand their life story



Care Leavers - contd

Accommodation

78% (of survey population) happy where they are living

Many examples of practical support

High levels of appreciation of carers

Education & training

88.8%: 'very good'

Virtual Head teacher singled out for praise, "keeps in touch"

HOW

ACTION FOR CHILDREN

WORKS

Care Leavers - contd

CiCC: popular

Complaints, advocacy, IRO: decreased awareness

Safeguarding: 100% feel safe

33.3% no one to talk to/ support if harmed or bullied

HOW

ACTION FOR CHILDREN

WORKS

Recommendations “Help me to achieve my dreams”

^s Care Leavers and LAC

Education:

Laptops

More information about apprenticeships and going to uni

More opportunities for work experience

Finances:

Support around money problems

Pay for gym membership

Driving lessons



Recommendations conts

Care Leavers contd

Accommodation:
More permanent housing

Immigration:
Asylum claims e.g. contact with solicitor

Social support:
Loneliness (CL)
Acknowledgement of birthdays etc

HOW

ACTION FOR CHILDREN

WORKS

Recommendations Early Help

- Resources list (what is available in the borough)
- More short breaks
- Leaflet: what Early Help can do for families
- Practical support e.g. applying for taxi card

HOW

ACTION FOR CHILDREN

WORKS



Thank you - Any Questions

If you have any questions
please do not hesitate to
contact us



HOW

ACTION FOR CHILDREN

WORKS